



MISCELLANEOUS COLLECTION KIT SPECIMEN REQUIREMENTS & SHIPPING INSTRUCTIONS (International)

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Thank you for choosing IGeneX, Inc. for your testing needs. Now that you have received your test collection kit, consult with your physician to choose the appropriate tests/panels.

Contact Customer Service Team with questions at +1 (650) 424-1191, option 1 or email at customerservice@igenex.com.

DETERMINE THE SPECIMEN REQUIREMENTS

- Identify each test specimen, container/tube, and stability (temperature) requirements below
- Required forms or special instructions

COMPLETE REQUIRED FORMS

- Complete and sign "Patient Information" and "Billing Information" sections on Test Requisition Form.
Please note: Incomplete form may result in delay of testing
- For billing information, please visit www.igenex.com/resources or email at billing@igenex.com

SPECIMEN PREPARATION AND SHIPPING

- Ensure that all specimen tube caps are properly tightened to prevent leakage.
- Place labeled tube(s) in the absorbent sheet holder.
- Place absorbent sheet holder inside ziplock bag and seal. Store specimen in refrigerator until shipped.
- Place ziplock bag and insert completed Test Requisition Form along with any additional paperwork inside the specimen kit box.
- Place specimen kit box inside the UN3373 FedEx Pak. Remove the protective strip and make sure the FedEx Pak is completely sealed.
- Complete all sections on FedEx International Air Waybill. Be sure to include payment information in "Section 7 – Payment" and sign in "Section 8 – Required Signature on the waybill."
Please note: IGeneX is NOT responsible for international shipping cost. Sender is responsible for shipping cost. It is Sender's responsibility.
- Retain Sender's Copy of the FedEx International Air Waybill for tracking reference of your package.
- Upon completion on the FedEx International Air Waybill, insert the following documentation inside of the enclosed FedEx documentation pouch:
 - Completed FedEx International Air Waybill
 - Completed Commercial Invoice
 - CDC Permit*Note: If CDC permit is expired. Please contact our Customer Service Team at (650) 424-1191, option 1 or email at customerservice@igenex.com. You may also visit www.igenex.com/resources and download the latest permit.*
- Take the package to your nearest FedEx location. Visit www.fedex.com for assistance with your shipping needs.

INDIVIDUAL TESTS

TEST CODE	TEST NAME	PREPAY PRICE	SPECIMEN REQUIREMENTS	STORAGE AND SHIPPING
▶ LYME (Borrelia burgdorferi) and TICK BORNE RELAPSING FEVER (TBRF) – Borrelia				
*462	Lyme Multiplex PCR – Miscellaneous	\$295.00	2-3 cm/tissue, or 3mL/fluid	➤ Freeze tissue samples or send in saline. Synovial fluid can be drawn in Red Top Tube. Other fluids should be collected in a clear sterile plastic tube. ➤ Freeze cold pack and ship specimen with cold pack.
*568	TBRF PCR – Miscellaneous	\$295.00	2-3 cm/tissue, or 3mL/fluid	
▶ CENTRAL NERVOUSE SYSTEM				
*810	Lyme Dot Blot – CSF	\$95.00	Minimum 2mL of Cerebral Spinal Fluid	➤ Collect in clear sterile plastic tube ➤ Store in refrigerator until shipped ➤ Ship at room temperature
459	Lyme Multiplex PCR – CSF	\$265.00	Minimum 2mL of Cerebral Spinal Fluid	
*565	TBRF PCR – CSF	\$265.00	Minimum 2mL of Cerebral Spinal Fluid	
281	B. henselae PCR – CSF	\$265.00	Minimum 2mL of Cerebral Spinal Fluid	
986	Rickettsia PCR Panel – CSF	\$230.00	Minimum 2mL of Cerebral Spinal Fluid	